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Contact: Iron County Health Department (IChD)

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Hurley, WI- Iron County Public Health is reporting **75** positive COVID Iron County residents, **68** are recovered, **3** ever hospitalized, **1170** negative test results and **1** death. The **7** non-residents are recovered and have been released from isolation. The health department will no longer monitor them.

What to expect when you get a call from a contact tracer

Unfortunately, with any major event there are always bad actors who want to take advantage of the situation. The health department wants you to feel comfortable if you get a call from one of our contact tracers. **Please cooperate and answer your phone.** Here's what to expect:

- Our staff will always identify themselves as representatives of state or local public health departments and verify who they are talking with on the call - before they even begin to talk about contact tracing.
- Once they verify who they are speaking with is the right person—they will explain why they are calling—and only then.
- While our contact tracer will say you have been exposed, they won't identify the person they were in contact with or where it might have happened.

Here are the things they will ask you for:

- Your name
- Your address
- Your phone
- Your email
- Your gender
- Your race/ethnicity
- Whether you have any symptoms

The contact tracer will go through quarantine recommendations and sign you up for self-monitoring. We will never ask you for credit card, bank account numbers, or social security numbers. We would never send you a text with a link to click.

All contact tracing team members have received training in and demonstrated understanding of the Health Insurance Portability and Accountability Act (HIPAA) and the Wisconsin Electronic Disease Surveillance System (WEDSS). WEDSS is the secure system that handles the reporting, investigation, and monitoring of the information we receive.